



Member feedback is essential in order to identify those factors that are facilitating your Chapter's success or creating barriers that are hindering success. To ensure an accurate assessment of your Chapter, please be thoughtful and honest in responding to the questions in this survey. This survey has been organized to provide feedback across the three key areas that form the basis for the Central Area Chapter Enhancement Model: Structure, Relationships, and Activities. Part 4 identifies your perceptions about the future.

PART 1. Tell Us About You

The following questions ask for background information about yourself.

1. How long have you been a Link?

- a. Less than a year
- b. Less than three years
- c. 4-8 years
- d. 9-15 years
- e. more than 15 years

2. Have you been a member of a Chapter other than the current one?

- a. Yes
- b. No

3. Were you an Heir-o-Link?

- a. Yes
- b. No

4. What is your age?

- a. 20's
- b. 30's
- c. 40's
- d. 50's
- e. 60's
- f. 70's
- g. 80's

5. Have you held an office at the Chapter level in Links?

- a. Yes
- b. No

6. Have you been a Committee Chair at the Chapter level in Links?

- a. Yes
- b. No

7. Have you served the Links at the Area or National level?

- a. Yes
- b. No

8. To what degree are your skills and interests utilized (accessed) in your Chapter?

- a. To a great extent
- b. Sufficiently
- c. To some extent
- d. Minimally
- e. Not at all

9. What skills or interests do you have that you believe would contribute to enhancing the value of your Chapter?

10. What does Linkdom mean to you?

- a. friendship
- b. graciousness
- c. decorum
- d. service
- e. Other (specify below)



PART 2. STRUCTURE

The following questions ask for information about your Chapter's organizational structure.

11. Are your By Laws consistent with National requirements?

- a. Yes
- b. No
- c. Don't Know

12. Does your Chapter consistently adhere to its By Laws?

- a. Most of the time
- b. Some of the time
- c. Not at all

13. How would you describe the current Leadership Team? (Check all that apply)

- a. Enthusiastic
 - b. Servant
 - c. Energetic
 - d. Committed
 - e. Experienced
 - f. Other (Specify)
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14. Does your Chapter's Leadership Team (Officers and Committee Chairs) meet prior to Chapter meetings?

- a. Yes
- b. No

15. Is information pertinent to the Chapter meeting disseminated prior to the meeting?

- a. Yes
- b. No

16. Does your Chapter have a process for keeping members informed of activities, members' accomplishments, members' illness, etc.?

- a. Yes
- b. No

17. Are conflicts among members resolved quickly?

- a. Yes
- b. No

18. What gets in the way of taking in new members? (Check all that apply)

- a. Members aren't familiar with names brought forward.
 - b. Members support only persons they know personally.
 - c. Members don't actively seek support for their candidates.
 - d. Members vote based upon who their friends vote for.
 - e. Other (Specify)
-

19. Is each Facet implementing a project that is having an impact on the community?

- a. Yes
- b. Somewhat
- c. No

20. Does your Chapter have a signature project?

- a. Yes
- b. No

If yes, describe the signature project:

21. Does your Chapter have a person who acts as the Program Coordinator?

- a. Yes
- b. No

22. On the average, how long does your Chapter meeting last?

- a. 90 minutes
- b. 120 minutes
- c. Other (specify) _____

23. Is there a hostess for your Chapter meeting?

- a. Yes
- b. No

If yes, how many?

- d. 1
- e. 2
- f. 3 or more



PART 3. ACTIVITIES

The following ask for information about activities your member's engage in or your Chapter sponsors.

24. Does your Chapter sponsor social activities?

- a. Yes
- b. No

If yes, what social activities does your Chapter sponsor? What is the average member participation?

<u>ACTIVITY</u>	<u>MEMBER PARTICIPATION</u>

25. Does the Chapter engage in activities with other Community partners?

- a. Yes
- b. No

If yes, who are your community partners?

26. Does your Chapter engage in activities that promotes the Chapter's image?

- a. Yes
- b. No

If yes, which of the following activities has your Chapter been engaged?

- c. media coverage
 - d. advertisements
 - e. community special events
 - f. Other (specify)
-

27. What has been the impact of your Chapter's activities on the community?

- a. Improve academic achievement
- b. Improve health status
- c. Improve quality of life
- d. Increase economic independence
- e. Decrease crime
- f. Other (specify)

PART 4: IDEAS FOR THE FUTURE

This section asks for your perceptions that will impact future growth of the Chapter.

28. Does your Chapter have a shared Vision for the future?

- a. Yes
- b. No

If yes, when did was the Vision adopted by the Chapter? _____

29. Results = Relationships. How would you rate your Chapter relations on a scale of 1- 5? Mark the number that represents your perception.

- a. Leadership & Total Membership _____
- b. Member to Member _____
- c. Chapter to Community Partners _____

1= Excellent 2= Very Good 3= Fair
4= Poor 5= Doesn't Exist

- d. Chapter to Central Area _____
- e. Chapter to National _____



30. To achieve results in the future, organizations must be able to respond quickly. How fast is your organization able to respond to change?

- a. very fast
- b. fast
- c. somewhat fast
- d. slow
- e. very slow

31. What inhibits your organization from changing? (Check all that apply)

- a. Members' attitudes about change
- b. Lack of willingness to change
- c. Inability to communicate with each other quickly
- d. Lack of technology skills
- e. Access to technology
- f. All members not engaged
- g. Leadership
- h. Other (specify)

32. If you could change 1 thing about your Chapter that would facilitate planning for the future, what would it be?

COMPLETE A S.W.O.T. ANALYSIS HERE.

Please, identify what you see as your Chapter's Strengths, Weaknesses, Opportunities and Threats.

<p style="text-align: center;">STRENGTHS What are your Chapter's assets?</p>	<p style="text-align: center;">WEAKNESSES What gets in the way of your Chapter being the best that it can be?</p>
<p style="text-align: center;">OPPORTUNITIES What opportunities do you think your Chapter should take advantage of ?</p>	<p style="text-align: center;">THREATS What do you think your Chapter should be aware of that may prevent it from being the best that it can be?</p>

ADDITIONAL COMMENTS (Is there anything else that you would like to share about your Chapter?)

Thanks for completing the survey!